

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                          | PRODUCT_DESC                            | STANDARD                                                | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM  | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|----------------------------------------------------------------------|-----------------------------------------|---------------------------------------------------------|----------|-----------|---------|----------|---------|-----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PO-1-01-6020 | Entire State | Average Response Time - Customer Service Record (CSR)                | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | 3.06      | NA      | 767      | NA      | 2,348.00  | 3.06   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-01-6030 | Entire State | Average Response Time - Customer Service Record (CSR)                | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-01-6050 | Entire State | Average Response Time - Customer Service Record (CSR)                | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | 3.21      | NA      | 2118     | NA      | 6,806.00  | 3.21   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-02-6020 | Entire State | Average Response Time - Due Date Availability                        | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-02-6030 | Entire State | Average Response Time - Due Date Availability                        | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-02-6050 | Entire State | Average Response Time - Due Date Availability                        | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-03-6020 | Entire State | Average Response Time - Address Validation                           | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | 3.01      | NA      | 165      | NA      | 497.00    | 3.01   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-03-6030 | Entire State | Average Response Time - Address Validation                           | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-03-6050 | Entire State | Average Response Time - Address Validation                           | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | 3.63      | NA      | 325      | NA      | 1,180.00  | 3.63   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-04-6020 | Entire State | Average Response Time - Product & Service Availability               | EDI                                     | Parity with Retail plus not more than ten (10) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-04-6050 | Entire State | Average Response Time - Product & Service Availability               | WEB GUI/LSI/W                           | Parity with Retail plus not more than ten (10) seconds  | NA       | 1.00      | NA      | 1        | NA      | 1.00      | 1.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-05-6020 | Entire State | Average Response Time - Telephone Number Availability & Reserve      | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-05-6030 | Entire State | Average Response Time - Telephone Number Availability & Reserve      | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-05-6050 | Entire State | Average Response Time - Telephone Number Availability & Reserve      | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | 15.76     | NA      | 38       | NA      | 599.00    | 15.76  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-06-6020 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL         | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | 2.00      | NA      | 3        | NA      | 6.00      | 2.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-06-6030 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL         | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-06-6050 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL         | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | 5.35      | NA      | 255      | NA      | 1,365.00  | 5.35   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-07-6020 | Entire State | Average Response Time - Rejected Query+                              | EDI                                     | Parity with Retail plus not more than four (4) seconds  | NA       | 2.67      | NA      | 236      | NA      | 629.00    | 2.67   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-07-6030 | Entire State | Average Response Time - Rejected Query+                              | CORBA                                   | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-07-6050 | Entire State | Average Response Time - Rejected Query+                              | WEB GUI/LSI/W                           | Parity with Retail plus not more than seven (7) seconds | NA       | 2.96      | NA      | 1253     | NA      | 3,708.00  | 2.96   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-08-6020 | Entire State | % Timeouts                                                           | EDI                                     | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-08-6030 | Entire State | % Timeouts                                                           | CORBA                                   | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-08-6050 | Entire State | % Timeouts                                                           | WEB GUI/LSI/W                           | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-09-6020 | Entire State | Parsed CSR                                                           | EDI                                     | Parity with Retail plus not more than 10 seconds        | NA       | 3.06      | NA      | 731      | NA      | 2,236.00  | 3.06   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-1-09-6030 | Entire State | Parsed CSR                                                           | CORBA                                   | Parity with Retail plus not more than 10 seconds        | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-02-6010 | Entire State | OSS Interface Availability - Prime-Time                              | WPTS                                    | >= 99.5%                                                | NA       | 0.00      | NA      | 0        | NA      | 0.00      | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-02-6020 | Entire State | OSS Interface Availability - Prime Time                              | EDI                                     | >=99.5%                                                 | NA       | 100.00    | NA      | 28080    | NA      | 28,080.00 | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-02-6030 | Entire State | OSS Interface Availability - Prime Time                              | CORBA                                   | >=99.5%                                                 | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-02-6060 | Entire State | OSS Interface Availability - Prime Time                              | Maintenance - Electronic Bonding Interf | >=99.5%                                                 | NA       | 0.00      | NA      | 0        | NA      | 0.00      | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-02-6080 | Entire State | OSS Interface Availability - Prime Time                              | Maintenance Web GUI (RETAS) / Pre-t     | >=99.5%                                                 | NA       | 100.00    | NA      | 28080    | NA      | 28,080.00 | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-03-6010 | Entire State | OSS Interface Availability - Non-Prime-Time                          | WPTS                                    | No Standard                                             | NA       | 0.00      | NA      | 0        | NA      | 0.00      | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-03-6020 | Entire State | OSS Interface Availability - Non-Prime Time                          | EDI                                     | No Standard                                             | NA       | 100.00    | NA      | 15120    | NA      | 15,120.00 | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-03-6030 | Entire State | OSS Interface Availability - Non-Prime Time                          | CORBA                                   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-03-6060 | Entire State | OSS Interface Availability - Non-Prime Time                          | Maintenance - Electronic Bonding Interf | No Standard                                             | NA       | 0.00      | NA      | 0        | NA      | 0.00      | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-2-03-6080 | Entire State | OSS Interface Availability - Non-Prime Time                          | Maintenance Web GUI (RETAS) / Pre-t     | No Standard                                             | NA       | 100.00    | NA      | 15120    | NA      | 15,120.00 | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-3-02-1000 | Entire State | % Answered within 30 Seconds - Ordering                              | Resale & UNE combined                   | 80% within 30 Seconds                                   | NA       | 99.25     | NA      | 1737     | NA      | 1,724.00  | 99.25  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-3-04-1000 | Entire State | % Answered within 30 Seconds - Repair                                | Resale & UNE combined                   | 80% within 30 Seconds                                   | NA       | 97.21     | NA      | 4304     | NA      | 4,184.00  | 97.21  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-01-6622 | Entire State | % Change Management Notices Sent on Time                             | Change Confirmation - Type 2 - Regul    | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-01-6661 | Entire State | % Change Management Notices Sent on Time                             | Change Notification: Type 3 - Industry  | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-01-6662 | Entire State | % Change Management Notices Sent on Time                             | Change Confirmation: Type 3 - Industry  | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-01-6671 | Entire State | % Change Management Notices Sent on Time                             | Change Notification: Type 1 - Emerger   | 95%                                                     | NA       | 100.00    | NA      | 2        | NA      | 2.00      | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-02-6622 | Entire State | Change Management Notice - Delay one (1) to seven (7) days           | Change Confirmation - Type 2 - Regul    | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-02-6661 | Entire State | Change Management Notice - Delay one (1) to seven (7) days           | Change Notification: Type 3 - Industry  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-02-6662 | Entire State | Change Management Notice - Delay one (1) to seven (7) days           | Change Confirmation: Type 3 - Industry  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-02-6671 | Entire State | Change Management Notice - Delay one (1) to seven (7) days           | Change Notification: Type 1 - Emerger   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-03-6622 | Entire State | Change Management Notice - Delay eight (8) plus days                 | Change Confirmation - Type 2 - Regul    | No delayed notices & documentation over 8 calendar c    | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-03-6661 | Entire State | Change Management Notice - Delay eight (8) plus days                 | Change Notification: Type 3 - Industry  | No delayed notices & documentation over 8 calendar c    | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-03-6662 | Entire State | Change Management Notice - Delay eight (8) plus days                 | Change Confirmation: Type 3 - Industry  | No delayed notices & documentation over 8 calendar c    | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-4-03-6671 | Entire State | Change Management Notice - Delay eight (8) plus days                 | Change Notification: Type 1 - Emerger   | No delayed notices & documentation over 8 calendar c    | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-5-01-6000 | Entire State | % On Time Notice of Interface Outage                                 | Systems Metrics                         | 95%                                                     | NA       | 50.00     | NA      | 2        | NA      | 1.00      | 50.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-6-01-6000 | Entire State | Software Validation                                                  | Systems Metrics                         | <= 5%                                                   | NA       | R3        | NA      | R3       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-7-01-6000 | Entire State | % Software Problem Resolution Timeliness                             | Systems Metrics                         | >=95%                                                   | NA       | R3        | NA      | R3       | NA      | R3        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-7-02-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed - r | Systems Metrics                         | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-7-03-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed wi  | Systems Metrics                         | 10 days                                                 | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-7-04-6000 | Entire State | Delay Hours - Failed/Rejected Test Deck Transactions - Transactor    | Systems Metrics                         | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PO-8-01-6000 | Entire State | % On Time - Manual Loop Qualification                                | Systems Metrics                         | 95% within 48 Hours                                     | NA       | 100.00    | NA      | 8        | NA      | 8.00      | 100.00 | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                                                            | PRODUCT_DESC                                     | STANDARD                          | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--------------------------------------------------------------------------------------------------------|--------------------------------------------------|-----------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PO-8-02-6000 | Entire State | % On Time - Engineering Record Request                                                                 | Systems Metrics                                  | 95% within 72 Hours               | NA       | 100.00    | NA      | 5        | NA      | 5.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-02-2320 | Entire State | % On Time LSRC - Flow Through                                                                          | Resale POTS/Pre-qualified Complex                | 95% within 2 Hours                | NA       | 100.00    | NA      | 8        | NA      | 8.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-02-3140 | Entire State | % On Time LSRC - Flow Through                                                                          | UNE POTS Platform                                | 95% Within 2 Hours                | NA       | 99.12     | NA      | 113      | NA      | 112.00   | 99.12  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-02-3331 | Entire State | % On Time LSRC - Flow Through                                                                          | UNE Loop/Pre-qualified Complex/LNP               | 95% within 2 Hours                | NA       | 99.21     | NA      | 254      | NA      | 252.00   | 99.21  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale Specials DS0                    |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2211 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale Specials DS1                    |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2213 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale Specials DS3                    |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2214 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale Specials (Non DS0, Non DS1 &    |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2320 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale POTS/Pre-qualified Complex      |                                                  | 95% within 24 Hours               | NA       | 95.74     | NA      | 47       | NA      | 45.00    | 95.74  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-2341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T Resale 2-Wire Digital Services         |                                                  | 95% within 72 Hours               | NA       | 84.62     | NA      | 13       | NA      | 11.00    | 84.62  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3140 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE POTS Platform                      |                                                  | 95% Within 24 Hours               | NA       | 95.31     | NA      | 128      | NA      | 122.00   | 95.31  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE Specials DS0                       |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3331 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE Loop/Pre-qualified Complex/LNP     |                                                  | 95% within 24 Hours               | NA       | 98.58     | NA      | 916      | NA      | 903.00   | 98.58  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3340 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE 2-Wire xDSL - Line Sharing & Lin   |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE 2-Wire Digital Services            |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-04-3342 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow T UNE 2-Wire xDSL Loops                  |                                                  | 95% within 72 Hours               | NA       | 88.24     | NA      | 34       | NA      | 30.00    | 88.24  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale Specials DS0                   |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale Specials DS1                   |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale Specials DS3                   |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale Specials (Non DS0, Non DS1 &   |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2320 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale POTS/Pre-qualified Complex     |                                                  | 95% within 72 Hours               | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-2341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt Resale 2-Wire Digital Services        |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3140 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE POTS Platform                     |                                                  | 95% Within 72 Hours               | NA       | 100.00    | NA      | 25       | NA      | 25.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE Specials DS0                      |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE Specials DS1                      |                                                  | 95% within five business days     | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE Specials DS3                      |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE Specials (Non DS0, Non DS1 & N    |                                                  | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3331 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE Loop/Pre-qualified Complex/LNP    |                                                  | 95% within 72 Hours               | NA       | 93.75     | NA      | 16       | NA      | 15.00    | 93.75  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE 2-Wire Digital Services           |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-06-3342 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-throt UNE 2-Wire xDSL Loops                 |                                                  | 95% within 72 Hours               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-08-3210 | Entire State | % On Time ASRC - No Facility Check (Fax/Mail)                                                          | UNE Specials DS0                                 | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-10-3210 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                                             | UNE Specials DS0                                 | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-10-3211 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                                             | UNE Specials DS1                                 | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-10-3213 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                                             | UNE Specials DS3                                 | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-10-3214 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                                             | UNE Specials (Non DS0, Non DS1 & N               | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-12-5020 | Entire State | % On Time FOC                                                                                          | Interconnection Trunks (CLEC) (<= 192            | 95% on time 10 Business Days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-12-5030 | Entire State | % On Time FOC                                                                                          | Interconnection Trunks (CLEC) (> 192             | Negotiated Process                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-13-5000 | Entire State | % On Time Design Layout Record (DLR)                                                                   | Interconnection Trunks (CLEC)                    | 95% on time 10 Business Days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-19-5020 | Entire State | % On Time Response - Request for Inbound Augment Trunks                                                | FairPoint Inbound Augment Trunks (<= 95% on time |                                   | NA       | 0.00      | NA      | 0        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-1-19-5030 | Entire State | % On Time Response - Request for Inbound Augment Trunks                                                | FairPoint Inbound Augment Trunks (> 1            | Negotiated Process                | NA       | 0.00      | NA      | 0        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-02-2320 | Entire State | % On Time LSR Reject (Flow-Through)                                                                    | Resale POTS/Pre-qualified Complex                | 95% within 2 Hours                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-02-3140 | Entire State | % On Time LSR Reject (Flow-Through)                                                                    | UNE POTS Platform                                | 95% Within 2 Hours                | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-02-3331 | Entire State | % On Time LSR Reject (Flow-Through)                                                                    | UNE Loop/Pre-qualified Complex/LNP               | 95% within 2 Hours                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-2200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo Resale Specials                      |                                                  | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-2320 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo Resale POTS/Pre-qualified Complex    |                                                  | 95% within 24 Hours               | NA       | 100.00    | NA      | 16       | NA      | 16.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-2341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo Resale 2-Wire Digital Services       |                                                  | 95% within 72 Hours               | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3140 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE POTS Platform                    |                                                  | 95% Within 24 Hours               | NA       | 97.87     | NA      | 47       | NA      | 46.00    | 97.87  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE Specials                         |                                                  | 95% within 48 Hours               | NA       | 100.00    | NA      | 17       | NA      | 17.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3331 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE Loop/Pre-qualified Complex/LNP   |                                                  | 95% within 24 Hours               | NA       | 100.00    | NA      | 47       | NA      | 47.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3340 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE 2-Wire xDSL - Line Sharing & Lin |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE 2-Wire Digital Services          |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-04-3342 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flo UNE 2-Wire xDSL Loops                |                                                  | 95% within 72 Hours               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-2200 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T Resale Specials                      |                                                  | 95% within five (5) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-2320 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T Resale POTS/Pre-qualified Complex    |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-2341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T Resale 2-Wire Digital Services       |                                                  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3140 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T UNE POTS Platform                    |                                                  | 95% Within 72 Hours               | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID     | GEOGRAPHY    | METRIC_DESC                                                         | PRODUCT_DESC                            | STANDARD                                               | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|---------------|--------------|---------------------------------------------------------------------|-----------------------------------------|--------------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | OR-2-06-3210  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE Specials DS0                        | 95% within five (5) business days                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3211  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE Specials DS1                        | 95% within five (5) business days                      | NA       | 88.89     | NA      | 9        | NA      | 8.00     | 88.89  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3213  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE Specials DS3                        | 95% within five (5) business days                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3214  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE Specials (Non DS0 Non DS1 & N       | 95% within five (5) business days                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3331  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE Loop/Pre-qualified Complex/LNP      | 95% within 72 Hours                                    | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3341  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE 2-Wire Digital Services             | 95% within 72 Hours                                    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-06-3342  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-T   | UNE 2-Wire xDSL Loops                   | 95% within 72 Hours                                    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-08-3200  | Entire State | % On Time Reject - No Facility Check (Fax)                          | UNE Specials                            | 95% within 72 Hours                                    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-10-3200  | Entire State | % On Time Reject - Facility Check (Fax)                             | UNE Specials                            | 95% within six business days                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-12-5020  | Entire State | % On Time Trunk ASR Reject                                          | Interconnection Trunks (CLEC) (<= 192   | 95% on time less than or equal to seven (7) business c | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-2-12-5030  | Entire State | % On Time Trunk ASR Reject                                          | Interconnection Trunks (CLEC) (> 192    | Negotiated Process                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-3-01-2000  | Entire State | % Rejects                                                           | Resale                                  | No Standard                                            | NA       | 12.50     | NA      | 128      | NA      | 16.00    | 12.50  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-3-01-3000  | Entire State | % Rejects                                                           | UNE                                     | No Standard                                            | NA       | 4.91      | NA      | 468      | NA      | 23.00    | 4.91   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-3-02-1000  | Entire State | % LSR Resubmission Not Rejected                                     | Resale & UNE combined (EDI)             | 95%                                                    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-4-11-1000  | Entire State | % Completed orders with neither a PCN nor BCN sent                  | Resale & UNE combined (EDI)             | 0.25% of PONs that received neither a PCN nor a BCN    | NA       | 0.72      | NA      | 1255     | NA      | 9.00     | 0.72   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-4-16-1000  | Entire State | % Provisioning Completion Notifiers sent within one (1) Business Da | Resale & UNE combined (EDI)             | 95% of PCNs sent within one (1) business day           | NA       | 98.24     | NA      | 568      | NA      | 558.00   | 98.24  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-4-17-1000  | Entire State | % Billing Completion Notifiers sent on time                         | Resale & UNE combined (EDI)             | 95.50%                                                 | NA       | 98.64     | NA      | 1253     | NA      | 1,236.00 | 98.64  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-01-2000  | Entire State | % Flow Through - Total                                              | Resale                                  | No Standard Developed                                  | NA       | 55.56     | NA      | 72       | NA      | 40.00    | 55.56  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-01-3112  | Entire State | % Flow Through - Total                                              | UNE POTS - Loop                         | No Standard Developed                                  | NA       | 91.34     | NA      | 231      | NA      | 211.00   | 91.34  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-01-3121  | Entire State | % Flow Through - Total                                              | UNE POTS - Other                        | No Standard Developed                                  | NA       | 93.67     | NA      | 983      | NA      | 902.00   | 93.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-01-3140  | Entire State | % Flow Through - Total                                              | UNE POTS Platform                       | No Standard Developed                                  | NA       | 59.33     | NA      | 268      | NA      | 159.00   | 59.33  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-03-2000  | Entire State | % Flow Through Achieved                                             | Resale                                  | 95% for % flow-through achieved                        | NA       | 66.67     | NA      | 12       | NA      | 8.00     | 66.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-03-3112  | Entire State | % Flow Through Achieved                                             | UNE POTS - Loop                         | 95% for % flow through achieved                        | NA       | 91.74     | NA      | 109      | NA      | 100.00   | 91.74  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-03-3121  | Entire State | % Flow Through Achieved                                             | UNE POTS - Other                        | 95% for % flow through achieved                        | NA       | 95.61     | NA      | 661      | NA      | 632.00   | 95.61  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-5-03-3140  | Entire State | % Flow Through Achieved                                             | UNE POTS Platform                       | 95% for % flow through achieved                        | NA       | 78.62     | NA      | 145      | NA      | 114.00   | 78.62  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-6-01-1000  | Entire State | % Service Order Accuracy                                            | Resale and UNE Loop/Complex/LNP (c      | 95% Orders without FairPoint Errors                    | NA       | 100.00    | NA      | 97       | NA      | 97.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-6-03-2000  | Entire State | % Accuracy - LSRC                                                   | Resale                                  | not more than 5% of LSRCs resent due to FairPoint er   | NA       | 2.86      | NA      | 35       | NA      | 1.00     | 2.86   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-6-03-3140  | Entire State | % Accuracy - LSRC                                                   | UNE POTS Platform                       | not more than 5% of LSRCs resent due to FairPoint er   | NA       | 4.46      | NA      | 112      | NA      | 5.00     | 4.46   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-6-03-3331  | Entire State | % Accuracy - LSRC                                                   | UNE Loop/Complex/LNP                    | not more than 5% of LSRCs resent due to FairPoint er   | NA       | 4.48      | NA      | 290      | NA      | 13.00    | 4.48   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-6-04-1040  | Entire State | % Accuracy - Directory Listing                                      | All Directory Listings (combined Stand- | 95% orders without Verizon errors                      | NA       | 84.93     | NA      | 146      | NA      | 124.00   | 84.93  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-7-01-2000  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days    | Resale                                  | 95%                                                    | NA       | 97.22     | NA      | 72       | NA      | 70.00    | 97.22  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-7-01-3140  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days    | UNE POTS Platform                       | 95%                                                    | NA       | 98.51     | NA      | 269      | NA      | 265.00   | 98.51  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-7-01-3331  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days    | UNE Loop                                | 95%                                                    | NA       | 99.39     | NA      | 1302     | NA      | 1,294.00 | 99.39  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-8-01-2000  | Entire State | % Acknowledgements on Time                                          | Resale                                  | 95% within two (2) hours                               | NA       | 100.00    | NA      | 17       | NA      | 17.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-8-01-3000  | Entire State | % Acknowledgements on Time                                          | UNE                                     | 95% within two (2) hours                               | NA       | 96.89     | NA      | 1477     | NA      | 1,431.00 | 96.89  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-9-01-2000  | Entire State | % Acknowledgement Completeness                                      | Resale                                  | 99%                                                    | NA       | 70.83     | NA      | 24       | NA      | 17.00    | 70.83  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-9-01-3000  | Entire State | % Acknowledgement Completeness                                      | UNE                                     | 99%                                                    | NA       | 77.16     | NA      | 1896     | NA      | 1,463.00 | 77.16  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-10-01-1000 | Entire State | % of PON Exceptions Resolved Within Three (3) Business Days         | Resale & UNE combined                   | 95% resolved within three (3) Business Days            | NA       | 0.00      | NA      | 0        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-10-02-1000 | Entire State | % of PON Exceptions Resolved Within Ten (10) Business Days          | Resale & UNE combined                   | 99% resolved within ten (10) business days             | NA       | 0.00      | NA      | 0        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-11-01-1130 | Entire State | % Resale/UNE-P Provider Notifications in Days                       | Resale & UNE-P combined                 | 95% in two (2) Calendar Days                           | NA       | 100.00    | NA      | 210      | NA      | 210.00   | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OR-13-01-3523 | Entire State | % of Large Job Hot Cut Project Negotiations Completed               | UNE Loop - Large Job Hot Cut            | 98% within four business days                          | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-2110  | Entire State | Average Interval Offered - Total No Dispatch                        | Resale POTS Business                    | Parity with FP Retail                                  | 1.61     | 3.73      | 815     | 22       | 1315    | 82.00    | 2.11   | 0.00    | -2.67   |
| NH | 1-Apr-14 | AGGR    | PR-1-01-2120  | Entire State | Average Interval Offered - Total No Dispatch                        | Resale POTS Residence                   | Parity with FP Retail                                  | 1.58     | NA        | 3501    | NA       | 5546    | NA       | -1.58  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-2341  | Entire State | Average Interval Offered - Total No Dispatch                        | Resale 2-Wire Digital Services          | Parity with FP Retail                                  | 2.00     | NA        | 2       | NA       | 4       | NA       | -2.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-3140  | Entire State | Average Interval Offered - Total No Dispatch                        | UNE POTS Platform                       | Parity With FP Retail                                  | 1.59     | 2.76      | 4316    | 122      | 6861    | 337.00   | 1.17   | 0.00    | -2.99   |
| NH | 1-Apr-14 | AGGR    | PR-1-01-3341  | Entire State | Average Interval Offered - Total No Dispatch                        | UNE 2-Wire Digital Services             | Parity with FP Retail                                  | 2.00     | NA        | 2       | NA       | 4       | NA       | -2.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-3342  | Entire State | Average Interval Offered - Total No Dispatch                        | UNE 2-Wire xDSL Loops                   | No Standard                                            | NA       | 7.50      | NA      | 8        | NA      | 60.00    | 7.50   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-3343  | Entire State | Average Interval Offered - Total No Dispatch                        | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-01-3345  | Entire State | Average Interval Offered - Total No Dispatch                        | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-02-2341  | Entire State | Average Interval Offered - Total Dispatch                           | Resale 2-Wire Digital Services          | Parity with FP Retail                                  | 5.00     | NA        | 2       | NA       | 10      | NA       | -5.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-02-3341  | Entire State | Average Interval Offered - Total Dispatch                           | UNE 2-Wire Digital Services             | Parity with FP Retail                                  | 5.00     | NA        | 2       | NA       | 10      | NA       | -5.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-02-3342  | Entire State | Average Interval Offered - Total Dispatch                           | UNE 2-Wire xDSL Loops                   | No Standard                                            | NA       | 6.33      | NA      | 36       | NA      | 228.00   | 6.33   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-02-3343  | Entire State | Average Interval Offered - Total Dispatch                           | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-02-3345  | Entire State | Average Interval Offered - Total Dispatch                           | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-03-2110  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines       | Resale POTS Business                    | Parity with FP Retail                                  | 4.83     | 3.67      | 192     | 3        | 927     | 11.00    | -1.16  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-03-2120  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines       | Resale POTS Residence                   | Parity with FP Retail                                  | 3.67     | NA        | 209     | NA       | 767     | NA       | -3.67  | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID     | GEOGRAPHY    | METRIC_DESC                                                          | PRODUCT_DESC                           | STANDARD                                         | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|---------------|--------------|----------------------------------------------------------------------|----------------------------------------|--------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PR-1-03-3112  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines        | UNE POTS Loop                          | Parity with FP Retail                            | 4.22     | 4.52      | 401     | 23       | 1694    | 104.00   | 0.30   | 0.00    | -0.53   |
| NH | 1-Apr-14 | AGGR    | PR-1-03-3140  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines        | UNE POTS Platform                      | Parity With FP Retail                            | 4.22     | 4.08      | 401     | 13       | 1694    | 53.00    | -0.15  | 0.00    | 0.37    |
| NH | 1-Apr-14 | AGGR    | PR-1-04-2100  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines        | Resale POTS                            | Parity with FP Retail                            | 6.50     | NA        | 12      | NA       | 78      | NA       | -6.50  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-04-3112  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines        | UNE POTS Loop                          | Parity with FP Retail                            | 6.50     | NA        | 12      | NA       | 78      | NA       | -6.50  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-04-3140  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines        | UNE POTS Platform                      | Parity With FP Retail                            | 6.50     | 5.67      | 12      | 3        | 78      | 17.00    | -0.83  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-05-2100  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                    | Resale POTS                            | Parity with FP Retail                            | 13.57    | NA        | 7       | NA       | 95      | NA       | -13.57 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-05-3112  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                    | UNE POTS Loop                          | Parity with FP Retail                            | 13.57    | NA        | 7       | NA       | 95      | NA       | -13.57 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-05-3140  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                    | UNE POTS Platform                      | Parity With FP Retail                            | 13.57    | 4.00      | 7       | 1        | 95      | 4.00     | -9.57  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-06-2210  | Entire State | Average Interval Offered - Specials DS0                              | Resale DS0                             | Parity with FP Retail                            | 7.50     | NA        | 4       | NA       | 30      | NA       | -7.50  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-06-3210  | Entire State | Average Interval Offered - Specials DS0                              | UNE DS0                                | Parity with FP Retail                            | 7.50     | NA        | 4       | NA       | 30      | NA       | -7.50  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-07-2211  | Entire State | Average Interval Offered - Specials DS1                              | Resale DS1                             | Parity with FP Retail                            | 14.52    | NA        | 103     | NA       | 1496    | NA       | -14.52 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-07-3211  | Entire State | Average Interval Offered - Specials DS1                              | UNE DS1                                | Parity with FP Retail                            | 14.52    | 14.25     | 103     | 36       | 1496    | 513.00   | -0.27  | 0.00    | 0.13    |
| NH | 1-Apr-14 | AGGR    | PR-1-08-2213  | Entire State | Average Interval Offered - Specials DS3                              | Resale DS3                             | Parity with FP Retail                            | 33.00    | NA        | 2       | NA       | 66      | NA       | -33.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-08-3213  | Entire State | Average Interval Offered - Specials DS3                              | UNE DS3                                | Parity with FP Retail                            | 33.00    | NA        | 2       | NA       | 66      | NA       | -33.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-09-3511  | Entire State | Average Interval Offered - Total                                     | UNE EEL Backbone                       | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-09-3512  | Entire State | Average Interval Offered - Total                                     | UNE EEL Loop                           | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-09-3530  | Entire State | Average Interval Offered - Total                                     | UNE IOF                                | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-09-5020  | Entire State | Average Interval Offered - Total                                     | Interconnection Trunks ((CLEC) <= 192  | Parity with FP Retail                            | 17.67    | 10.00     | 3       | 1        | 53      | 10.00    | -7.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-09-5030  | Entire State | Average Interval Offered - Total                                     | Interconnection Trunks ((CLEC) > 192 ; | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-12-2103  | Entire State | Average Interval Offered - Disconnects                               | Resale POTS/Complex                    | Parity with FP Retail                            | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-12-2200  | Entire State | Average Interval Offered - Disconnects                               | Resale Specials                        | Parity with FP Retail                            | 8.15     | NA        | 223     | NA       | 1817    | NA       | -8.15  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-12-3133  | Entire State | Average Interval Offered - Disconnects                               | UNE POTS & Complex                     | Parity with FP Retail                            | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-12-3200  | Entire State | Average Interval Offered - Disconnects                               | UNE Specials                           | Parity with FP Retail                            | 8.15     | 9.80      | 223     | 101      | 1817    | 990.00   | 1.65   | 0.00    | -1.49   |
| NH | 1-Apr-14 | AGGR    | PR-1-13-3525  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                    | UNE POTS Loop - Batch Hot Cut (all fir | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-1-13-3529  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                    | UNE POTS Loop - Basic Hot Cut (21 fir  | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-01-2100  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch   | Resale POTS                            | Parity with FP Retail                            | 84.23    | 25.00     | 1985    | 4        | 1672    | 1.00     | -59.23 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-01-3140  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch   | UNE POTS Platform                      | Parity with FP Retail                            | 84.23    | 75.00     | 1985    | 12       | 1672    | 9.00     | -9.23  | 0.00    | -1.24   |
| NH | 1-Apr-14 | AGGR    | PR-3-03-3343  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatc | UNE 2-Wire xDSL - Line Sharing         | Parity with VADI/DSNO and Retail Line Sharing    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-03-3343a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatc | UNE 2-Wire xDSL - Line Sharing         | 95% within the lesser of three (3) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-03-3345  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatc | UNE 2-Wire xDSL - Line Splitting       | Parity with VADI/DSNO and Retail Line Sharing    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-03-3345a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatc | UNE 2-Wire xDSL - Line Splitting       | 95% within the lesser of three (3) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-06-2100  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch   | Resale POTS                            | Parity with FP Retail                            | 21.35    | 33.33     | 370     | 3        | 79      | 1.00     | 11.98  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-06-3113  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch   | UNE POTS Loop New                      | Parity with FP Retail                            | 21.35    | 17.39     | 370     | 23       | 79      | 4.00     | -3.96  | 0.00    | -0.69   |
| NH | 1-Apr-14 | AGGR    | PR-3-06-3140  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch   | UNE POTS Platform                      | Parity with FP Retail                            | 21.35    | 16.67     | 370     | 12       | 79      | 2.00     | -4.68  | 0.00    | -0.71   |
| NH | 1-Apr-14 | AGGR    | PR-3-08-3534  | Entire State | % Completed in five (5) days - No Dispatch                           | UNE Basic Hot Cut Loops (1-10 lines)   | 95%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-09-2100  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch    | Resale POTS                            | Parity with FP Retail                            | 81.62    | 33.33     | 370     | 3        | 302     | 1.00     | -48.29 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-09-3113  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch    | UNE POTS Loop New                      | Parity with FP Retail                            | 81.62    | 82.61     | 370     | 23       | 302     | 19.00    | 0.99   | 0.00    | 0.21    |
| NH | 1-Apr-14 | AGGR    | PR-3-09-3140  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch    | UNE POTS Platform                      | Parity with FP Retail                            | 81.62    | 91.67     | 370     | 12       | 302     | 11.00    | 10.05  | 0.00    | 0.44    |
| NH | 1-Apr-14 | AGGR    | PR-3-10-3341  | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total        | UNE 2-Wire Digital Loops               | Parity with FP Retail                            | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-10-3342  | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total        | UNE 2-Wire xDSL Loops                  | 95%                                              | NA       | 96.30     | NA      | 27       | NA      | 26.00    | 96.30  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-11-3528  | Entire State | % Completed in 10 Business Days                                      | UNE POTS Loop Basic Hot Cut (11 to ;   | 95%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-12-3531  | Entire State | % Completed in 15 Business Days                                      | UNE POTS Loop Large Job Hot Cut (1-    | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-12-3532  | Entire State | % Completed in 15 Business Days                                      | UNE POTS Loop Large Job Hot Cut (6     | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-13-3531  | Entire State | % Completed in 26 Business Days                                      | UNE POTS Loop Large Job Hot Cut (1-    | 98%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-3-13-3532  | Entire State | % Completed in 26 Business Days                                      | UNE POTS Loop Large Job Hot Cut (6     | 98%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-2210  | Entire State | % Missed Appointment - FairPoint - Total                             | Resale Specials DS0                    | Parity with FP Retail                            | 0.00     | NA        | 4       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-2211  | Entire State | % Missed Appointment - FairPoint - Total                             | Resale Specials DS1                    | Parity with FP Retail                            | 4.76     | NA        | 105     | NA       | 5       | NA       | -4.76  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-2213  | Entire State | % Missed Appointment - FairPoint - Total                             | Resale Specials DS3                    | Parity with FP Retail                            | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-2214  | Entire State | % Missed Appointment - FairPoint - Total                             | Resale Specials (Non DS0, Non DS1 &    | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3210  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE Specials DS0                       | Parity with FP Retail                            | 0.00     | NA        | 4       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3211  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE Specials DS1                       | Parity with FP Retail                            | 4.76     | 0.00      | 105     | 60       | 5       | 0.00     | -4.76  | 0.00    | 1.28    |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3213  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE Specials DS3                       | Parity with FP Retail                            | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3214  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE Specials (Non DS0, Non DS1 & N     | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3510  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE EEL                                | Parity with FP Retail                            | 4.76     | NA        | 105     | NA       | 5       | NA       | -4.76  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-01-3530  | Entire State | % Missed Appointment - FairPoint - Total                             | UNE IOF                                | Parity with FP Retail                            | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-2100  | Entire State | Average Delay Days - Total                                           | Resale POTS                            | Parity with FP Retail                            | 1.44     | 3.00      | 112     | 1        | 161     | 3.00     | 1.56   | 1.43    |         |



| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                      | PRODUCT_DESC                     | STANDARD                                      | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|------------------------------------------------------------------|----------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PR-4-02-2200 | Entire State | Average Delay Days - Total                                       | Resale Specials                  | Parity with FP Retail                         | 2.00     | NA        | 5       | NA       | 10      | NA       | -2.00  | 1.73    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-2341 | Entire State | Average Delay Days - Total                                       | Resale 2-Wire Digital Services   | Parity with FP Retail                         | 1.00     | NA        | 1       | NA       | 1       | NA       | -1.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3100 | Entire State | Average Delay Days - Total                                       | UNE POTS                         | Parity with FP Retail                         | 1.44     | 1.00      | 112     | 3        | 161     | 3.00     | -0.44  | 1.43    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3200 | Entire State | Average Delay Days - Total                                       | UNE Specials                     | Parity with FP Retail                         | 2.00     | NA        | 5       | NA       | 10      | NA       | -2.00  | 1.73    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3341 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire Digital Services      | Parity with FP Retail                         | 1.00     | NA        | 1       | NA       | 1       | NA       | -1.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3342 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL Loops            | Parity with FP Retail                         | NA       | 1.00      | NA      | 1        | NA      | 1.00     | 1.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3343 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3345 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3510 | Entire State | Average Delay Days - Total                                       | UNE EEL                          | Parity with FP Retail                         | 2.00     | NA        | 5       | NA       | 10      | NA       | -2.00  | 1.73    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-3530 | Entire State | Average Delay Days - Total                                       | UNE IOF                          | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-02-5000 | Entire State | Average Delay Days - Total                                       | Interconnection Trunks (CLEC)    | None: Analysis Only                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-2100 | Entire State | % Missed Appointment - Customer                                  | Resale POTS                      | No Standard                                   | NA       | 0.00      | NA      | 22       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-2200 | Entire State | % Missed Appointment - Customer                                  | Resale Specials                  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-2341 | Entire State | % Missed Appointment - Customer                                  | Resale 2-Wire Digital Services   | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3100 | Entire State | % Missed Appointment - Customer                                  | UNE POTS                         | No Standard                                   | NA       | 0.64      | NA      | 157      | NA      | 1.00     | 0.64   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3200 | Entire State | % Missed Appointment - Customer                                  | UNE Specials                     | No Standard                                   | NA       | 0.00      | NA      | 60       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3341 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire Digital Services      | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3342 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL Loops            | No Standard                                   | NA       | 0.00      | NA      | 40       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3343 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL - Line Sharing   | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3345 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL - Line Splitting | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3510 | Entire State | % Missed Appointment - Customer                                  | UNE EEL                          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-3530 | Entire State | % Missed Appointment - Customer                                  | UNE IOF                          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-03-5000 | Entire State | % Missed Appointment - Customer                                  | Interconnection Trunks (CLEC)    | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-04-2100 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | Resale POTS                      | Parity with FP Retail                         | 12.83    | 33.33     | 421     | 3        | 54      | 1.00     | 20.51  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-04-2341 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | Resale 2-Wire Digital Services   | Parity with FP Retail                         | 50.00    | NA        | 2       | NA       | 1       | NA       | -50.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-04-3113 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE POTS Loop New                | Parity with FP Retail                         | 12.83    | 4.35      | 421     | 23       | 54      | 1.00     | -8.48  | 0.00    | 0.86    |
| NH | 1-Apr-14 | AGGR    | PR-4-04-3140 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE POTS Platform                | Parity with FP Retail                         | 12.83    | 5.88      | 421     | 17       | 54      | 1.00     | -6.94  | 0.00    | 0.40    |
| NH | 1-Apr-14 | AGGR    | PR-4-04-3341 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire Digital Services      | Parity with FP Retail                         | 50.00    | NA        | 2       | NA       | 1       | NA       | -50.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-04-3343 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-04-3345 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-05-2100 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | Resale POTS                      | Parity with FP Retail                         | 1.39     | 0.00      | 4186    | 19       | 58      | 0.00     | -1.39  | 0.00    | 0.73    |
| NH | 1-Apr-14 | AGGR    | PR-4-05-2341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | Resale 2-Wire Digital Services   | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-05-3113 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE POTS Loop New                | Parity with FP Retail                         | 1.43     | NA        | 2035    | NA       | 29      | NA       | -1.43  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-05-3140 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE POTS Platform                | Parity with FP Retail                         | 1.39     | 0.86      | 4186    | 116      | 58      | 1.00     | -0.52  | 0.00    | 0.06    |
| NH | 1-Apr-14 | AGGR    | PR-4-05-3341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire Digital Services      | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-05-3343 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-05-3345 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-07-3540 | Entire State | % On Time Performance - LNP Only                                 | UNE LNP                          | 95% on time                                   | NA       | 95.54     | NA      | 763      | NA      | 729.00   | 95.54  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-08-2200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale Specials                  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-08-2341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale 2-Wire Digital Services   | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-08-3200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE Specials                     | No Standard                                   | NA       | 0.00      | NA      | 60       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-08-3341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire Digital Services      | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-08-3342 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire xDSL Loops            | No Standard                                   | NA       | 0.00      | NA      | 40       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-14-3342 | Entire State | % Completed On Time - 2-Wire xDSL                                | UNE 2-Wire xDSL Loops            | 95% on time                                   | NA       | 97.44     | NA      | 39       | NA      | 38.00    | 97.44  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-4-15-5000 | Entire State | % On Time Provisioning - Trunks                                  | Interconnection Trunks (CLEC)    | 95% on time                                   | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-2100 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale POTS                      | Parity with FP Retail                         | 1.66     | 0.00      | 421     | 3        | 7       | 0.00     | -1.66  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-2200 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale Specials                  | Parity with FP Retail                         | 1.67     | NA        | 60      | NA       | 1       | NA       | -1.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-2341 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale 2-Wire Digital Services   | Parity with FP Retail                         | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3112 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE POTS Loop                    | Parity with FP Retail                         | 1.66     | 4.35      | 421     | 23       | 7       | 1.00     | 2.69   | 0.00    | -1.56   |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3140 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE POTS Platform                | Parity With FP Retail                         | 1.66     | 0.00      | 421     | 17       | 7       | 0.00     | -1.66  | 0.00    | 0.70    |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3200 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE Specials                     | Parity with FP Retail                         | 1.67     | 0.00      | 60      | 4        | 1       | 0.00     | -1.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3341 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire Digital Services      | Parity with FP Retail                         | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3342 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL Loops            | Parity with VADI/DSNO and Retail Line Sharing | 2.20     | 0.00      | 1588    | 33       | 35      | 0.00     | -2.20  | 0.00    | 0.04    |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3343 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-3345 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-01-5000 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Interconnection Trunks (CLEC)    | Parity with FP Retail                         | 0.00     | 0.00      | 3       | 1        | 0       | 0.00     | 0.00   | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                           | PRODUCT_DESC                                 | STANDARD                                      | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF    | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|-----------------------------------------------------------------------|----------------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PR-5-02-2100 | Entire State | % Orders Held for Facilities > 15 Days                                | Resale POTS                                  | Parity with FP Retail                         | 0.24     | 0.00      | 421     | 3        | 1       | 0.00     | -0.24   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-2200 | Entire State | % Orders Held for Facilities > 15 Days                                | Resale Specials                              | Parity with FP Retail                         | 0.00     | NA        | 60      | NA       | 0       | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-2341 | Entire State | % Orders Held for Facilities > 15 Days                                | Resale 2-Wire Digital Services               | Parity with FP Retail                         | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3112 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE POTS Loop                                | Parity with FP Retail                         | 0.24     | 0.00      | 421     | 23       | 1       | 0.00     | -0.24   | 0.00    | 1.63    |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3140 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE POTS Platform                            | Parity With FP Retail                         | 0.24     | 0.00      | 421     | 17       | 1       | 0.00     | -0.24   | 0.00    | 1.76    |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3200 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE Specials                                 | Parity with FP Retail                         | 0.00     | 0.00      | 60      | 4        | 0       | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3341 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE 2-Wire Digital Services                  | Parity with FP Retail                         | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3342 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE 2-Wire xDSL Loops                        | Parity with VADI/DSNO and Retail Line Sharing | 0.00     | 0.00      | 1588    | 33       | 0       | 0.00     | 0.00    | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3343 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE 2-Wire xDSL - Line Sharing               | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-3345 | Entire State | % Orders Held for Facilities > 15 Days                                | UNE 2-Wire xDSL - Line Splitting             | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-02-5000 | Entire State | % Orders Held for Facilities > 15 Days                                | Interconnection Trunks (CLEC)                | Parity with FP Retail                         | 0.00     | 0.00      | 3       | 1        | 0       | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-03-5000 | Entire State | % Orders Held for Facilities > 60 Days                                | Interconnection Trunks (CLEC)                | Parity with FP Retail                         | 0.00     | 0.00      | 3       | 1        | 0       | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-04-3112 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facility | UNE POTS Loop                                | No Standard                                   | NA       | 3.57      | NA      | 28       | NA      | 1.00     | 3.57    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-04-3200 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facility | UNE Specials                                 | No Standard                                   | NA       | 0.00      | NA      | 50       | NA      | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-04-3341 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facility | UNE 2-Wire Digital Services                  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-5-04-3342 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facility | UNE 2-Wire xDSL Loops                        | No Standard                                   | NA       | 0.00      | NA      | 42       | NA      | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-2100 | Entire State | % Installation Troubles reported within 30 Days                       | Resale POTS                                  | Parity with FP Retail for Found Troubles      | 2.87     | 7.69      | 3244    | 13       | 93      | 1.00     | 4.83    | 0.00    | -1.62   |
| NH | 1-Apr-14 | AGGR    | PR-6-01-2200 | Entire State | % Installation Troubles reported within 30 Days                       | Resale Specials                              | Parity with FP Retail for Found Troubles      | 3.53     | NA        | 85      | NA       | 3       | NA       | -3.53   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-2341 | Entire State | % Installation Troubles reported within 30 Days                       | Resale 2-Wire Digital Services               | Parity with FP Retail for Found Troubles      | 0.00     | NA        | 6       | NA       | 0       | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3113 | Entire State | % Installation Troubles reported within 30 Days                       | UNE POTS - Loop - New                        | Parity with FP Retail for Found Troubles      | 9.94     | 4.65      | 664     | 43       | 66      | 2.00     | -5.29   | 0.00    | 0.86    |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3140 | Entire State | % Installation Troubles reported within 30 Days                       | UNE POTS Platform                            | Parity With FP Retail For Found Troubles      | 2.87     | 1.68      | 3244    | 119      | 93      | 2.00     | -1.19   | 0.00    | 0.42    |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3200 | Entire State | % Installation Troubles reported within 30 Days                       | UNE Specials                                 | Parity with FP Retail for Found Troubles      | 3.53     | 0.00      | 85      | 36       | 3       | 0.00     | -3.53   | 0.00    | 0.40    |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3341 | Entire State | % Installation Troubles reported within 30 Days                       | UNE 2-Wire Digital Services                  | Parity with FP Retail for Found Troubles      | 10.24    | NA        | 664     | NA       | 68      | NA       | -10.24  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3342 | Entire State | % Installation Troubles reported within 30 Days                       | UNE 2-Wire xDSL Loops                        | Parity with FP Retail for Found Troubles      | 10.24    | 7.46      | 664     | 67       | 68      | 5.00     | -2.78   | 0.00    | 0.47    |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3343 | Entire State | % Installation Troubles reported within 30 Days                       | UNE 2-Wire xDSL - Line Sharing               | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-3345 | Entire State | % Installation Troubles reported within 30 Days                       | UNE 2-Wire xDSL - Line Splitting             | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-01-5000 | Entire State | % Installation Troubles reported within 30 Days                       | Interconnection Trunks (CLEC)                | Parity with FP Retail for Found Troubles      | 0.00     | 0.00      | 2       | 1        | 0       | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-02-3520 | Entire State | % Installation Troubles reported within seven (7) Days                | UNE Loop Basic Hot Cut (all line size)       | 2%                                            | NA       | 0.00      | NA      | 44       | NA      | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-02-3523 | Entire State | % Installation Troubles reported within seven (7) Days                | UNE Loop - Large Job Hot Cut (all line size) | 2%                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-02-3525 | Entire State | % Installation Troubles reported within seven (7) Days                | UNE Loop - Batch Hot Cut (all line size)     | 2%                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-2100 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | Resale POTS                                  | No Standard                                   | NA       | 7.69      | NA      | 13       | NA      | 1.00     | 7.69    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-2200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | Resale Specials                              | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-2341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | Resale 2-Wire Digital Services               | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3112 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE POTS Loop                                | No Standard                                   | NA       | 0.00      | NA      | 43       | NA      | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3140 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE POTS Platform                            | No Standard                                   | NA       | 2.52      | NA      | 119      | NA      | 3.00     | 2.52    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE Specials                                 | No Standard                                   | 0.00     | 8.33      | 67      | 36       | 0       | 3.00     | 8.33    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE 2-Wire Digital Services                  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3342 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE 2-Wire xDSL Loops                        | No Standard                                   | NA       | 8.96      | NA      | 67       | NA      | 6.00     | 8.96    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3343 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE 2-Wire xDSL - Line Sharing               | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-3345 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | UNE 2-Wire xDSL - Line Splitting             | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-6-03-5000 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE         | Interconnection Trunks (CLEC)                | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-2100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | Resale POTS                                  | Parity with FairPoint Retail                  | 1.87     | 18.18     | 4607    | 22       | 86      | 4.00     | 16.32   | 0.00    | -3.89   |
| NH | 1-Apr-14 | AGGR    | PR-8-01-2200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | Resale Specials                              | Parity with FairPoint Retail                  | 14.41    | NA        | 111     | NA       | 16      | NA       | -14.41  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-2341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | Resale 2-Wire Digital Services               | Parity with FairPoint Retail                  | 133.33   | NA        | 3       | NA       | 4       | NA       | -133.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE POTS                                     | Parity with FairPoint Retail                  | 1.87     | 10.83     | 4607    | 157      | 86      | 17.00    | 8.96    | 0.00    | -5.00   |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE Specials                                 | Parity with FairPoint Retail                  | 14.41    | 1.67      | 111     | 60       | 16      | 1.00     | -12.75  | 0.00    | 2.59    |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE 2-Wire Digital Services                  | Parity with FairPoint Retail                  | 133.33   | NA        | 3       | NA       | 4       | NA       | -133.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3342 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE 2-Wire xDSL Loops                        | Parity with FairPoint Retail                  | 50.00    | 0.00      | 4       | 40       | 2       | 0.00     | -50.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3343 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE 2-Wire xDSL - Line Sharing               | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3345 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE 2-Wire xDSL - Line Splitting             | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3510 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE EEL                                      | Parity with FairPoint Retail                  | 13.33    | 0.00      | 105     | 0        | 14      | 1.00     | -13.33  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-3530 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | UNE IOF                                      | Parity with FairPoint Retail                  | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-01-5000 | Entire State | Percent Open Orders in a Hold Status > 30 Days                        | Interconnection Trunks (CLEC)                | Parity with FairPoint Retail                  | 0.00     | 100.00    | 3       | 1        | 0       | 1.00     | 100.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-2100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                        | Resale POTS                                  | Parity with FairPoint Retail                  | 1.74     | 13.64     | 4607    | 22       | 80      | 3.00     | 11.90   | 0.00    | -3.26   |
| NH | 1-Apr-14 | AGGR    | PR-8-02-2200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                        | Resale Specials                              | Parity with FairPoint Retail                  | 13.51    | NA        | 111     | NA       | 15      | NA       | -13.51  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-2341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                        | Resale 2-Wire Digital Services               | Parity with FairPoint Retail                  | 133.33   | NA        | 3       | NA       | 4       | NA       | -133.33 | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                    | PRODUCT_DESC                             | STANDARD                                               | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM  | DIFF    | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|----------------------------------------------------------------|------------------------------------------|--------------------------------------------------------|----------|-----------|---------|----------|---------|-----------|---------|---------|---------|
| NH | 1-Apr-14 | AGGR    | PR-8-02-3100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE POTS                                 | Parity with FairPoint Retail                           | 1.74     | 10.19     | 4607    | 157      | 80      | 16.00     | 8.45    | 0.00    | -5.00   |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE Specials                             | Parity with FairPoint Retail                           | 13.51    | 1.67      | 111     | 60       | 15      | 1.00      | -11.85  | 0.00    | 2.44    |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire Digital Services              | Parity with FairPoint Retail                           | 133.33   | NA        | 3       | NA       | 4       | NA        | -133.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3342 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire xDSL Loops                    | Parity with FairPoint Retail                           | 50.00    | 0.00      | 4       | 40       | 2       | 0.00      | -50.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3343 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3345 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3510 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE EEL                                  | Parity with FairPoint Retail                           | 12.38    | 0.00      | 105     | 0        | 13      | 1.00      | -12.38  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-3530 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE IOF                                  | Parity with FairPoint Retail                           | 0.00     | NA        | 2       | NA       | 0       | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-8-02-5000 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | Interconnection Trunks (CLEC)            | Parity with FairPoint Retail                           | 0.00     | 100.00    | 3       | 1        | 0       | 1.00      | 100.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-9-01-3520 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Basic Hot Cut (all line size) | 95% Completed Within Window                            | NA       | 100.00    | NA      | 14       | NA      | 14.00     | 100.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-9-01-3523 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Large Job Hot Cut (all line   | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-9-01-3525 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Batch Hot Cut Loop (all lin   | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-9-04-3525 | Entire State | % On Time Batch Due Date                                       | UNE Loop - Batch Hot Cut                 | 95% within six business days                           | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | PR-9-08-3533 | Entire State | Average Duration of Hot Cut Installation Troubles              | UNE POTS - Loop - Hot Cut Total          | Parity with FairPoint Retail                           | 18.33    | NA        | 108     | NA       | 1979    | NA        | -18.33  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-01-6050 | Entire State | Average Response Time - Create Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 20.09    | 2.26      | 9871    | 1879     | 198298  | 4,250.00  | -17.83  | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-1-02-6050 | Entire State | Average Response Time - Status Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 0.23     | 33.56     | 52446   | 9        | 12001   | 302.00    | 33.33   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-1-03-6050 | Entire State | Average Response Time - Modify Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 0.80     | 33.28     | 2642    | 110      | 2108    | 3,661.00  | 32.48   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-1-04-6050 | Entire State | Average Response Time - Request Cancellation of Trouble        | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 0.56     | 24.46     | 519     | 13       | 293     | 318.00    | 23.90   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-1-05-6050 | Entire State | Average Response Time - Trouble Report History (by TN/Circuit) | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-06-6050 | Entire State | Average Response Time - Test Trouble (POTS Only)               | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | NA       | 42.63     | NA      | 418      | NA      | 17,818.00 | 42.63   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-07-6060 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | EBTA                                     | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-07-6095 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | TAXI                                     | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-08-6060 | Entire State | % On-Time - Create Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-08-6095 | Entire State | % On-Time - Create Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-09-6060 | Entire State | % On-Time - Status Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-09-6095 | Entire State | % On-Time - Status Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-10-6060 | Entire State | % On-Time - Modify Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-10-6095 | Entire State | % On-Time - Modify Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-11-6060 | Entire State | % On-Time - Request Cancellation of Trouble                    | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-11-6095 | Entire State | % On-Time - Request Cancellation of Trouble                    | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-12-6060 | Entire State | % On-Time - Test Trouble (POTS Only)                           | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-1-12-6095 | Entire State | % On-Time - Test Trouble (POTS Only)                           | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-01-2200 | Entire State | Network Trouble Report Rate                                    | Resale Specials                          | Parity with FairPoint Retail                           | 0.33     | 0.29      | 32603   | 343      | 108     | 1.00      | -0.04   | 0.00    | 0.48    |
| NH | 1-Apr-14 | AGGR    | MR-2-01-3200 | Entire State | Network Trouble Report Rate                                    | UNE Specials                             | Parity with FairPoint Retail                           | 0.33     | 1.15      | 32603   | 3474     | 108     | 40.00     | 0.82    | 0.00    | -5.00   |
| NH | 1-Apr-14 | AGGR    | MR-2-01-5000 | Entire State | Network Trouble Report Rate                                    | Interconnection Trunks (CLEC)            | Parity with FairPoint Retail                           | 0.00     | 0.00      | 13      | 815      | 0       | 0.00      | 0.00    | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-2100 | Entire State | Network Trouble Report Rate - Loop                             | Resale POTS                              | Parity with FairPoint Retail                           | 0.97     | 0.29      | #####   | 4510     | 1968    | 13.00     | -0.68   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-2341 | Entire State | Network Trouble Report Rate - Loop                             | Resale 2-Wire Digital Services           | Parity with FairPoint Retail                           | 0.00     | 0.00      | 1803    | 226      | 0       | 0.00      | 0.00    | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3112 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Loop                            | Parity with FairPoint Retail                           | 0.97     | 0.31      | #####   | 17809    | 1968    | 55.00     | -0.66   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3140 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Platform                        | Parity With FairPoint Retail                           | 0.97     | 0.43      | #####   | 19390    | 1968    | 83.00     | -0.54   | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3341 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire Digital Loops                 | Parity with FairPoint Retail                           | 0.97     | 0.00      | #####   | 79       | 1968    | 0.00      | -0.97   | 0.00    | 0.09    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3342 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL Loops                    | Parity with FairPoint Retail                           | 0.93     | 0.33      | #####   | 3356     | 1886    | 11.00     | -0.60   | 0.00    | 4.02    |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3343 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-02-3345 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-03-2100 | Entire State | Network Trouble Report Rate - Central Office                   | Resale POTS                              | Parity with FairPoint Retail                           | 0.17     | 0.18      | #####   | 4510     | 351     | 8.00      | 0.00    | 0.00    | -0.31   |
| NH | 1-Apr-14 | AGGR    | MR-2-03-2341 | Entire State | Network Trouble Report Rate - Central Office                   | Resale 2-Wire Digital Services           | Parity with FairPoint Retail                           | 0.00     | 0.88      | 1803    | 226      | 0       | 2.00      | 0.88    | 0.00    | -5.00   |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3112 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Loop                            | Parity with FairPoint Retail                           | 0.03     | 0.03      | #####   | 17809    | 60      | 5.00      | 0.00    | 0.00    | 0.19    |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3140 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Platform                        | Parity With FairPoint Retail                           | 0.17     | 0.08      | #####   | 19390    | 351     | 15.00     | -0.10   | 0.00    | 3.31    |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3341 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire Digital Loops                 | Parity with FairPoint Retail                           | 0.17     | 0.00      | #####   | 79       | 351     | 0.00      | -0.17   | 0.00    | 1.14    |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3342 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL Loops                    | Parity with FairPoint Retail                           | 0.03     | 0.00      | #####   | 3356     | 57      | 0.00      | -0.03   | 0.00    | 0.28    |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3343 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-03-3345 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-04-2100 | Entire State | % Subsequent Reports                                           | Resale POTS                              | No Standard                                            | NA       | 0.00      | NA      | 21       | NA      | 0.00      | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-04-2341 | Entire State | % Subsequent Reports                                           | Resale 2-Wire Digital Services           | No Standard                                            | NA       | 0.00      | NA      | 2        | NA      | 0.00      | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-04-3112 | Entire State | % Subsequent Reports                                           | UNE POTS Loop                            | No Standard                                            | NA       | 0.00      | NA      | 60       | NA      | 0.00      | 0.00    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-04-3140 | Entire State | % Subsequent Reports                                           | UNE POTS Platform                        | No Standard                                            | NA       | 2.04      | NA      | 98       | NA      | 2.00      | 2.04    | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-04-3341 | Entire State | % Subsequent Reports                                           | UNE 2-Wire Digital Loops                 | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00    | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                  | PRODUCT_DESC                          | STANDARD                                      | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|----------------------------------------------|---------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | MR-2-04-3342 | Entire State | % Subsequent Reports                         | UNE 2-Wire xDSL Loops                 | No Standard                                   | NA       | 0.00      | NA      | 21       | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-2100 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | Resale POTS                           | No Standard                                   | NA       | 0.73      | NA      | 4510     | NA      | 33.00    | 0.73   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-2200 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | Resale Specials                       | No Standard                                   | 0.00     | 0.00      | 9923    | 343      | 0       | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-2341 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | Resale 2-Wire Digital Services        | No Standard                                   | NA       | 0.44      | NA      | 226      | NA      | 1.00     | 0.44   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3112 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE POTS Loop                         | No Standard                                   | 0.00     | 0.36      | 641     | 17809    | 0       | 65.00    | 0.36   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3140 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE POTS Platform                     | No Standard                                   | NA       | 0.32      | NA      | 19390    | NA      | 62.00    | 0.32   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3200 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE Specials                          | No Standard                                   | 0.00     | 0.89      | 9923    | 3474     | 0       | 31.00    | 0.89   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3341 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire Digital Loops              | No Standard                                   | 0.00     | 0.00      | 641     | 79       | 0       | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3342 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL Loops                 | No Standard                                   | 0.00     | 0.60      | 641     | 3356     | 0       | 20.00    | 0.60   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3343 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL - Line Sharing        | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-2-05-3345 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL - Line Splitting      | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-01-2110 | Entire State | % Missed Repair Appointment - Loop           | Resale POTS Business                  | Parity with FP Retail                         | 23.14    | 0.00      | 363     | 12       | 84      | 0.00     | -23.14 | 0.00    | 1.69    |
| NH | 1-Apr-14 | AGGR    | MR-3-01-2120 | Entire State | % Missed Repair Appointment - Loop           | Resale POTS Residence                 | Parity with FP Retail                         | 10.72    | 0.00      | 1605    | 1        | 172     | 0.00     | -10.72 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-01-2341 | Entire State | % Missed Repair Appointment - Loop           | Resale 2-Wire Digital Services        | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3112 | Entire State | % Missed Repair Appointment - Loop           | UNE POTS Loop                         | Parity with FP Retail                         | 13.01    | 9.09      | 1968    | 55       | 256     | 5.00     | -3.92  | 0.00    | 0.62    |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3144 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Business                 | Parity With FP Retail                         | 23.14    | 4.29      | 363     | 70       | 84      | 3.00     | -18.85 | 0.00    | 3.86    |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3145 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Residence                | Parity With FP Retail                         | 10.72    | 0.00      | 1605    | 13       | 172     | 0.00     | -10.72 | 0.00    | 0.74    |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3341 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 13.01    | NA        | 1968    | NA       | 256     | NA       | -13.01 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3342 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 13.01    | 17.65     | 1968    | 17       | 256     | 3.00     | 4.64   | 0.00    | -0.95   |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3343 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-01-3345 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-2110 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Business                  | Parity with FP Retail                         | 17.65    | 0.00      | 119     | 8        | 21      | 0.00     | -17.65 | 0.00    | 0.76    |
| NH | 1-Apr-14 | AGGR    | MR-3-02-2120 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Residence                 | Parity with FP Retail                         | 6.90     | NA        | 232     | NA       | 16      | NA       | -6.90  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-2341 | Entire State | % Missed Repair Appointment - Central Office | Resale 2-Wire Digital Services        | Parity with FP Retail                         | NA       | 0.00      | NA      | 2        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3112 | Entire State | % Missed Repair Appointment - Central Office | UNE POTS Loop                         | Parity with FP Retail                         | 18.33    | 20.00     | 60      | 5        | 11      | 1.00     | 1.67   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3144 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Business                 | Parity With FP Retail                         | 17.65    | 7.14      | 119     | 14       | 21      | 1.00     | -10.50 | 0.00    | 0.57    |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3145 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Residence                | Parity With FP Retail                         | 6.90     | 0.00      | 232     | 1        | 16      | 0.00     | -6.90  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3341 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 18.33    | NA        | 60      | NA       | 11      | NA       | -18.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3342 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 18.33    | 0.00      | 60      | 4        | 11      | 0.00     | -18.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3343 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-02-3345 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-2100 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale POTS                           | No Standard                                   | 10.57    | 12.12     | 927     | 33       | 98      | 4.00     | 1.55   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-2341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale 2-Wire Digital Services        | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3112 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Loop                         | No Standard                                   | NA       | 100.00    | NA      | 65       | NA      | 65.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3140 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Platform                     | No Standard                                   | NA       | 100.00    | NA      | 62       | NA      | 62.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire Digital Loops              | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3342 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL Loops                 | No Standard                                   | NA       | 100.00    | NA      | 20       | NA      | 20.00    | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3343 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL - Line Sharing        | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-3-03-3345 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL - Line Splitting      | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-2100 | Entire State | Mean Time To Repair - Total                  | Resale POTS                           | Parity with FP Retail                         | 23.42    | 11.89     | 2319    | 21       | 54301   | 249.79   | -11.52 | 42.68   | 3.09    |
| NH | 1-Apr-14 | AGGR    | MR-4-01-2216 | Entire State | Mean Time To Repair - Total                  | Resale Specials (Non DS0 & DS0)       | Parity with FP Retail                         | 8.12     | 3.48      | 12      | 1        | 97      | 3.48     | -4.64  | 9.62    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-2217 | Entire State | Mean Time To Repair - Total                  | Resale Specials (DS1 & DS3)           | Parity with FP Retail                         | 8.92     | NA        | 96      | NA       | 856     | NA       | -8.92  | 13.42   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-2341 | Entire State | Mean Time To Repair - Total                  | Resale 2-Wire Digital Services (ISDN) | Parity with FP Retail                         | NA       | 12.73     | NA      | 2        | NA      | 25.46    | 12.73  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-3112 | Entire State | Mean Time To Repair - Total                  | UNE POTS Loop                         | Parity with FP Retail                         | 23.99    | 11.10     | 2028    | 60       | 48657   | 666.01   | -12.89 | 21.73   | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-01-3140 | Entire State | Mean Time To Repair - Total                  | UNE POTS Platform                     | Parity with FP Retail                         | 23.42    | 11.88     | 2319    | 98       | 54301   | 1,164.41 | -11.53 | 42.68   | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-01-3216 | Entire State | Mean Time To Repair - Total                  | UNE Specials (Non DS0 & DS0)          | Parity with FP Retail                         | 8.12     | NA        | 12      | NA       | 97      | NA       | -8.12  | 9.62    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-3217 | Entire State | Mean Time To Repair - Total                  | UNE Specials (DS1 & DS3)              | Parity with FP Retail                         | 8.92     | 8.07      | 96      | 40       | 856     | 322.85   | -0.85  | 13.42   | 0.39    |
| NH | 1-Apr-14 | AGGR    | MR-4-01-3341 | Entire State | Mean Time To Repair - Total                  | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-01-5000 | Entire State | Mean Time To Repair - Total                  | Interconnection Trunks (CLEC)         | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-02-2110 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Business                  | Parity with FP Retail                         | 11.95    | 9.78      | 363     | 12       | 4337    | 117.41   | -2.17  | 12.47   | 0.56    |
| NH | 1-Apr-14 | AGGR    | MR-4-02-2120 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Residence                 | Parity with FP Retail                         | 27.14    | 21.29     | 1605    | 1        | 43559   | 21.29    | -5.85  | 22.49   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-02-2341 | Entire State | Mean Time To Repair - Loop Trouble           | Resale 2-Wire Digital Services        | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3112 | Entire State | Mean Time To Repair - Loop Trouble           | UNE POTS Loop                         | Parity with FP Retail                         | 24.29    | 11.11     | 1968    | 55       | 47794   | 611.20   | -13.17 | 21.80   | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3144 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Business                 | Parity With FP Retail                         | 11.95    | 9.90      | 363     | 70       | 4337    | 693.23   | -2.05  | 12.47   | 1.33    |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3145 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Residence                | Parity With FP Retail                         | 27.14    | 20.36     | 1605    | 13       | 43559   | 264.66   | -6.78  | 22.49   | 1.27    |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3341 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 24.29    | NA        | 1968    | NA       | 47794   | NA       | -24.29 | 21.80   |         |



| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                  | PRODUCT_DESC                     | STANDARD                                      | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|----------------------------------------------|----------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | MR-4-02-3342 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL Loops            | Parity with FP Retail                         | 24.29    | 14.96     | 1968    | 17       | 47794   | 254.37   | -9.32  | 21.80   | 2.24    |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3343 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-02-3345 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-2110 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Business             | Parity with FP Retail                         | 25.55    | 13.89     | 119     | 8        | 3040    | 111.10   | -11.66 | 165.22  | -0.65   |
| NH | 1-Apr-14 | AGGR    | MR-4-03-2120 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Residence            | Parity with FP Retail                         | 14.50    | NA        | 232     | NA       | 3365    | NA       | -14.50 | 14.03   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-2341 | Entire State | Mean Time To Repair - Central Office Trouble | Resale 2-Wire Digital Services   | Parity with FP Retail                         | NA       | 12.73     | NA      | 2        | NA      | 25.46    | 12.73  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3112 | Entire State | Mean Time To Repair - Central Office Trouble | UNE POTS Loop                    | Parity with FP Retail                         | 14.38    | 10.96     | 60      | 5        | 863     | 54.81    | -3.42  | 16.69   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3144 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Business            | Parity With FP Retail                         | 25.55    | 13.33     | 119     | 14       | 3040    | 186.69   | -12.21 | 165.22  | -0.45   |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3145 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Residence           | Parity With FP Retail                         | 14.50    | 19.84     | 232     | 1        | 3365    | 19.84    | 5.33   | 14.03   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3341 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire Digital Loops         | Parity with FP Retail                         | 14.38    | NA        | 60      | NA       | 863     | NA       | -14.38 | 16.69   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3342 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL Loops            | Parity with FP Retail                         | 14.38    | 14.36     | 60      | 4        | 863     | 57.44    | -0.02  | 16.69   |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3343 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-03-3345 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-2100 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale POTS                      | Parity with FP Retail                         | 65.42    | 90.48     | 2319    | 21       | 1517    | 19.00    | 25.06  | 0.00    | 2.33    |
| NH | 1-Apr-14 | AGGR    | MR-4-04-2216 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                         | 83.33    | 100.00    | 12      | 1        | 10      | 1.00     | 16.67  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-2217 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (DS1 & DS3)      | Parity with FP Retail                         | 93.75    | NA        | 96      | NA       | 90      | NA       | -93.75 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-2341 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale 2-Wire Digital Services   | Parity with FP Retail                         | NA       | 50.00     | NA      | 2        | NA      | 1.00     | 50.00  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3112 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Loop                    | Parity with FP Retail                         | 61.98    | 93.33     | 2028    | 60       | 1257    | 56.00    | 31.35  | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3140 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Platform                | Parity with FP Retail                         | 65.42    | 90.82     | 2319    | 98       | 1517    | 89.00    | 25.40  | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3216 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                         | 83.33    | NA        | 12      | NA       | 10      | NA       | -83.33 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3217 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (DS1 & DS3)         | Parity with FP Retail                         | 89.58    | 92.50     | 96      | 40       | 86      | 37.00    | 2.92   | 0.00    | 0.17    |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3341 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire Digital Loops         | Parity with FP Retail                         | 61.98    | NA        | 2028    | NA       | 1257    | NA       | -61.98 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3342 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL Loops            | Parity with FP Retail                         | 33.48    | 95.24     | 1541    | 21       | 516     | 20.00    | 61.75  | 0.00    | 5.00    |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3343 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-3345 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-04-5000 | Entire State | % Cleared (all troubles) within 24 Hours     | Interconnection Trunks (CLEC)    | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-05-5000 | Entire State | % Out of Service > 2 Hours                   | Interconnection Trunks (CLEC)    | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-2110 | Entire State | % Out of Service > 4 Hours                   | Resale POTS - Business           | Parity with FP Retail                         | 61.90    | 40.00     | 231     | 5        | 143     | 2.00     | -21.90 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-2120 | Entire State | % Out of Service > 4 Hours                   | Resale POTS - Residence          | Parity with FP Retail                         | 89.95    | 100.00    | 1204    | 1        | 1083    | 1.00     | 10.05  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-2216 | Entire State | % Out of Service > 4 Hours                   | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-2217 | Entire State | % Out of Service > 4 Hours                   | Resale Specials (DS1 & DS3)      | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-3144 | Entire State | % Out of Service > 4 Hours                   | UNE Platform Business            | Parity with FP Retail                         | 61.90    | 61.36     | 231     | 44       | 143     | 27.00    | -0.54  | 0.00    | 0.09    |
| NH | 1-Apr-14 | AGGR    | MR-4-06-3145 | Entire State | % Out of Service > 4 Hours                   | UNE Platform Residence           | Parity with FP Retail                         | 89.95    | 71.43     | 1204    | 7        | 1083    | 5.00     | -18.52 | 0.00    | 1.02    |
| NH | 1-Apr-14 | AGGR    | MR-4-06-3216 | Entire State | % Out of Service > 4 Hours                   | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-3217 | Entire State | % Out of Service > 4 Hours                   | UNE Specials (DS1 & DS3)         | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-06-5000 | Entire State | % Out of Service > 4 Hours                   | Interconnection Trunks (CLEC)    | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-2110 | Entire State | % Out of Service > 12 Hours                  | Resale POTS - Business           | Parity with FP Retail                         | 36.36    | 40.00     | 231     | 5        | 84      | 2.00     | 3.64   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-2120 | Entire State | % Out of Service > 12 Hours                  | Resale POTS - Residence          | Parity with FP Retail                         | 75.91    | 100.00    | 1204    | 1        | 914     | 1.00     | 24.09  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-2341 | Entire State | % Out of Service > 12 Hours                  | Resale 2-Wire Digital Services   | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3112 | Entire State | % Out of Service > 12 Hours                  | UNE POTS Loop                    | Parity with FP Retail                         | 70.64    | 40.00     | 1267    | 30       | 895     | 12.00    | -30.64 | 0.00    | 3.26    |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3144 | Entire State | % Out of Service > 12 Hours                  | UNE Platform Business            | Parity with FP Retail                         | 36.36    | 34.09     | 231     | 44       | 84      | 15.00    | -2.27  | 0.00    | 0.11    |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3145 | Entire State | % Out of Service > 12 Hours                  | UNE Platform Residence           | Parity with FP Retail                         | 75.91    | 57.14     | 1204    | 7        | 914     | 4.00     | -18.77 | 0.00    | 0.75    |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3341 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire Digital Loops         | Parity with FP Retail                         | 69.55    | NA        | 1435    | NA       | 998     | NA       | -69.55 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3342 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL Loops            | Parity with FP Retail                         | 70.64    | 100.00    | 1267    | 1        | 895     | 1.00     | 29.36  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3343 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL - Line Sharing   | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-3345 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-07-5000 | Entire State | % Out of Service > 12 Hours                  | Interconnection Trunks (CLEC)    | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-2110 | Entire State | % Out of Service > 24 Hours                  | Resale POTS Business             | Parity with FP Retail                         | 6.93     | 0.00      | 231     | 5        | 16      | 0.00     | -6.93  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-2120 | Entire State | % Out of Service > 24 Hours                  | Resale POTS Residence            | Parity with FP Retail                         | 38.29    | 0.00      | 1204    | 1        | 461     | 0.00     | -38.29 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-2216 | Entire State | % Out of Service > 24 Hours                  | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-2217 | Entire State | % Out of Service > 24 Hours                  | Resale Specials (DS1 & DS3)      | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-2341 | Entire State | % Out of Service > 24 Hours                  | Resale 2-Wire Digital Services   | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3112 | Entire State | % Out of Service > 24 Hours                  | UNE POTS Loop                    | Parity with FP Retail                         | 37.17    | 10.00     | 1267    | 30       | 471     | 3.00     | -27.17 | 0.00    | 3.09    |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3144 | Entire State | % Out of Service > 24 Hours                  | UNE Platform Business            | Parity With FP Retail                         | 6.93     | 4.55      | 231     | 44       | 16      | 2.00     | -2.38  | 0.00    | 0.19    |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3145 | Entire State | % Out of Service > 24 Hours                  | UNE Platform Residence           | Parity With FP Retail                         | 38.29    | 14.29     | 1204    | 7        | 461     | 1.00     | -24.00 | 0.00    | 0.90    |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3216 | Entire State | % Out of Service > 24 Hours                  | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00    |         |

| ST | MONTH    | CLEC ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                          | PRODUCT_DESC                            | STANDARD                                          | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM     | DIFF   | ST. DEV | Z SCORE |
|----|----------|---------|--------------|--------------|----------------------------------------------------------------------|-----------------------------------------|---------------------------------------------------|----------|-----------|---------|----------|---------|--------------|--------|---------|---------|
| NH | 1-Apr-14 | AGGR    | MR-4-08-3217 | Entire State | % Out of Service > 24 Hours                                          | UNE Specials (DS1 & DS3)                | Parity with FP Retail                             | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3341 | Entire State | % Out of Service > 24 Hours                                          | UNE 2-Wire Digital Loops                | Parity with FP Retail                             | 37.17    | NA        | 1267    | NA       | 471     | NA           | -37.17 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3342 | Entire State | % Out of Service > 24 Hours                                          | UNE 2-Wire xDSL Loops                   | Parity with FP Retail                             | 37.17    | 0.00      | 1267    | 1        | 471     | 0.00         | -37.17 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3343 | Entire State | % Out of Service > 24 Hours                                          | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-3345 | Entire State | % Out of Service > 24 Hours                                          | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-4-08-5000 | Entire State | % Out of Service > 24 Hours                                          | Interconnection Trunks (CLEC)           | Parity with FP Retail                             | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-2100 | Entire State | % Repeat Reports within 30 Days                                      | Resale POTS                             | Parity with FP Retail                             | 15.09    | 0.00      | 2319    | 21       | 350     | 0.00         | -15.09 | 0.00    | 1.84    |
| NH | 1-Apr-14 | AGGR    | MR-5-01-2200 | Entire State | % Repeat Reports within 30 Days                                      | Resale Specials                         | Parity with FP Retail                             | 21.30    | 0.00      | 108     | 1        | 23      | 0.00         | -21.30 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-2341 | Entire State | % Repeat Reports within 30 Days                                      | Resale 2-Wire Digital Services          | Parity with FP Retail                             | NA       | 0.00      | NA      | 2        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3112 | Entire State | % Repeat Reports within 30 Days                                      | UNE POTS Loop                           | Parity with FP Retail                             | 15.09    | 10.00     | 2319    | 60       | 350     | 6.00         | -5.09  | 0.00    | 0.90    |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3140 | Entire State | % Repeat Reports within 30 Days                                      | UNE POTS Platform                       | Parity With FP Retail                             | 15.09    | 15.31     | 2319    | 98       | 350     | 15.00        | 0.21   | 0.00    | -0.23   |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3200 | Entire State | % Repeat Reports within 30 Days                                      | UNE Specials                            | Parity with FP Retail                             | 21.30    | 22.50     | 108     | 40       | 23      | 9.00         | 1.20   | 0.00    | -0.40   |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3341 | Entire State | % Repeat Reports within 30 Days                                      | UNE 2-Wire Digital Loops                | Parity with FP Retail                             | 15.09    | NA        | 2319    | NA       | 350     | NA           | -15.09 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3342 | Entire State | % Repeat Reports within 30 Days                                      | UNE 2-Wire xDSL Loops                   | Parity with FP Retail                             | 15.09    | 0.00      | 2319    | 21       | 350     | 0.00         | -15.09 | 0.00    | 1.84    |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3343 | Entire State | % Repeat Reports within 30 Days                                      | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-3345 | Entire State | % Repeat Reports within 30 Days                                      | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | MR-5-01-5000 | Entire State | % Repeat Reports within 30 Days                                      | Interconnection Trunks (CLEC)           | Parity with FP Retail                             | NA       | NA        | NA      | NA       | NA      | NA           | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-1-01-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard                     | CLEC Trunks                             | See Guidelines                                    | NA       | 0.00      | NA      | 241      | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-1-02-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard (No Exceptions      | CLEC Trunks                             | See Guidelines                                    | NA       | 57.26     | NA      | 241      | NA      | 138.00       | 57.26  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-1-03-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Two (2)      | CLEC Trunks                             | See Guidelines                                    | NA       | 0.00      | NA      | NA       | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-1-04-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Three (3)    | CLEC Trunks                             | See Guidelines                                    | NA       | 0.00      | NA      | NA       | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-01-6701 | Entire State | % On Time Response to Request for Physical Collocation               | Collocation - New Applications          | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-01-6702 | Entire State | % On Time Response to Request for Physical Collocation               | Collocation - Augment Applications      | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-02-6701 | Entire State | % On Time Response to Request for Virtual Collocation                | Collocation - New Applications          | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-02-6702 | Entire State | % On Time Response to Request for Virtual Collocation                | Collocation - Augment Applications      | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-03-6701 | Entire State | Average Interval - Physical Collocation                              | Collocation - New Applications          | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-03-6711 | Entire State | Average Interval - Physical Collocation                              | Collocation Augment Applications not s  | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-03-6712 | Entire State | Average Interval - Physical Collocation                              | Collocation Augment Applications subje  | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-04-6701 | Entire State | Average Interval - Virtual Collocation                               | Collocation - New Applications          | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-04-6702 | Entire State | Average Interval - Virtual Collocation                               | Collocation - Augment Applications - 45 | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-05-6701 | Entire State | % On Time - Physical Collocation                                     | Collocation - New Applications          | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-05-6702 | Entire State | % On Time - Physical Collocation                                     | Collocation - Augment Applications - 45 | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-06-6701 | Entire State | % On Time - Virtual Collocation                                      | Collocation - New Applications          | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-06-6702 | Entire State | % On Time - Virtual Collocation                                      | Collocation - Augment Applications - 45 | 95% on time                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-07-6701 | Entire State | Average Delay Days - Physical Collocation                            | Collocation - New Applications          | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-07-6702 | Entire State | Average Delay Days - Physical Collocation                            | Collocation Augment Applications        | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-08-6701 | Entire State | Average Delay Days - Virtual Collocation                             | Collocation - New Applications          | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | NP-2-08-6702 | Entire State | Average Delay Days - Virtual Collocation                             | Collocation Augment Applications        | No Standard                                       | NA       | 0.00      | NA      | 0        | NA      | 0.00         | 0.00   | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-1-02-1000 | Entire State | % DUF in four (4) Business Days                                      | Resale & UNE combined                   | 95% in four (4) Business Days                     | NA       | 100.00    | NA      | 237521   | NA      | 237,521.00   | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-2-01-1000 | Entire State | Timeliness of Carrier Bill                                           | Resale & UNE combined                   | 98% in 10 Business Days                           | NA       | 100.00    | NA      | 230      | NA      | 230.00       | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-3-04-1000 | Entire State | % CLEC Billing Claims Acknowledged within two (2) Business Days      | Resale & UNE combined                   | 95% within two (2) business days after receipt    | NA       | 100.00    | NA      | 1075     | NA      | 1,075.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-3-05-1000 | Entire State | % CLEC Billing Claims Resolved within 28 Calendar Days After Ack     | Resale & UNE combined                   | 95% within 28 Calendar Days after acknowledgement | NA       | 100.00    | NA      | 2345     | NA      | 2,345.00     | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-3-07-1000 | Entire State | % Full or Partial Denials                                            | Resale & UNE combined                   | No Standard                                       | NA       | 46.70     | NA      | 2501     | NA      | 1,168.00     | 46.70  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-3-08-1000 | Entire State | % CLEC Billing Claim Credits Not Appearing on the Bill within 45 day | Resale & UNE combined                   | 97.5% within 45 calendar days                     | NA       | 100.00    | NA      | 513      | NA      | 513.00       | 100.00 | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | BI-9-01-1000 | Entire State | % Billing Completeness in Twelve Billing Cycles                      | Resale & UNE combined                   | 96%                                               | NA       | 99.66     | NA      | 1864290  | NA      | 1,857,903.76 | 99.66  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OD-1-01-1021 | Entire State | Average Speed of Answer - Operator Services                          | Operator Service Center                 | Parity with FairPoint Retail                      | 0.94     | 0.72      | 25176   | 1298     | 23622   | 935.00       | -0.22  | 0.00    |         |
| NH | 1-Apr-14 | AGGR    | OD-1-02-1021 | Entire State | Average Speed of Answer - Directory Assistance                       | Operator Service Center                 | Parity with FairPoint Retail                      | 1.32     | 1.02      | 63507   | 4155     | 83739   | 4,226.00     | -0.30  | 0.00    |         |